

Important Metra Ridership Survey

Thank you for giving us the opportunity to serve you better. Please take a few minutes to tell us about your Metra experience.

1. What town are you from?

Willow Springs

Other

2. How many days a week do you take the Metra?

3. What station do you take the Metra from?

Willow Springs Station

Other

4. How do you get to the Metra station?

5. What train times do you/would you utilize the most?

6. How often would you take the train from Willow Springs if there was service 7 days a week?

7. If you could add one train time to the current schedule, what time would you add?

8. How often would you use weekend service from Willow Springs if it was offered?

9. Would you utilize a Smart Phone app to purchase Metra parking passes?

10. How satisfied are you with the current Metra service?

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied

To complete the survey online, download it to your computer and complete it. After completing the survey, to return by e-mail, click on File in the upper left corner and Save As. Save this survey to your your desktop or documents. Send an e-mail to spaulsen@willowsprings-il.gov with the survey attached. You may also print out the completed survey and mail it to One Village Circle, Willow Springs, IL 60480 or fax it to 708-467-3710. For questions, call 708-467-3700.