## CONNECTING SERVICES

**CTA Connections.** At Union Station downtown, most CTA buses board on Canal or Jackson, including popular routes to North Michigan Avenue and Illinois Center.

Board CTA Blue Line trains at the Clinton/Congress subway station, two blocks south of Union Station. Board CTA Brown, Orange, and Purple Line trains at the Quincy/Wells Elevated Station, three blocks east of Union Station.

Seasonal service is also available to the United Center, Soldier Field and the Lakefront Museums.

**PACE Connections.** Pace buses connect with Metra trains at a number of suburban stations, primarily at peak rush hour periods.

**RTA Trip Planner.** The RTA Trip Planner makes it easy to connect to CTA and Pace services. Visit RTAchicago.com, enter your starting and destination points, and click "TAKE ME THERE!"

***Connections are not guaranteed between Metra trains, or between Metra trains and services of other rail and bus carriers.***

**There is no train service on weekends or the following holidays:** New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. On certain other days, such as Christmas Eve, New Year's Eve and July 3rd, modified schedules may be in effect. Please confirm times by calling before traveling on days when special schedules **may** be in effect.

## A FEW CONSIDERATIONS

When using electronic devices or cell phones listen or speak at a volume that does not disturb other passengers.

No smoking is allowed on any trains, in stations or within 15 feet of station and enclosed area entrances, (this includes E-Cigarettes).

Reserving seats with parcels or coats is strictly prohibited.

Please refrain from placing feet on seats or upper deck railings.

Please keep doorways and aisles clear especially when passengers are attempting to exit or board at their stations.

Please do not litter in trains or stations.

Passengers whose conduct is disorderly or abusive will not be allowed on, or will be asked to leave the train.

Obscene language, or that which is disturbing to others is prohibited.

# PASSENGERS FIRST

Providing the safest, most secure travel environment is Metra's highest priority. Passengers can help keep Metra safe and secure by reporting unattended packages and suspicious activity.

***IF YOU SEE SOMETHING, SAY SOMETHING***

**Call Metra Police**
**312-322-2800**

Never Assume Someone Else Will Make the Call

TRANSITWATCH

*Let's count on each other for a safe ride*

**Metra Passenger Services**
**Weekdays 8 a.m. - 5 p.m.**
**(312) 322-6777**

**TTY (312) 322-6774**

**Transit Information Center**
**Daily 5 a.m. - 1 a.m.**
**836-7000 (Any Local Area Code)**

**TTY (312) 836-4949**

***To inquire about lost articles, call Metra's lost and found office at (312) 322-4269.***

**Metra Web Site: metrarail.com**

## METRA TICKET ORDERING PROGRAMS

**Ticket-By-Mail/Ticket-By-Internet** — Visit the website for more information.

## WHERE TO PURCHASE TICKETS

**Downtown/Outlying Stations —** All Metra ticket types can be purchased at downtown stations or at outlying stations where a ticket agent is on duty. Credit and debit cards accepted.

**On the Train —** A One-Way cash fare can be purchased on the train from the conductor. However, if an agent is on duty at the station where you boarded, **the conductor will charge a surcharge for cash fares purchased on the train.**

## CHECK ACCEPTANCE POLICY

Personal checks will be accepted only for the amount of transportation charges ($10.00 or more). Checks must be made payable to Metra. Personal checks must include name, address, home and work phone numbers. A valid Illinois, Indiana or Wisconsin drivers license or state issued photo identification card is required. An assessment will be charged for any check returned by the bank on which drawn. This charge will be added to the face amount of the check and included in the amount due.

FORM 90 02/15

***METRA HERITAGE CORRIDOR***

Chicago to

# Joliet

**CHICAGO** (CUS)
Summit
Willow Springs
Lemont
Lockport
**JOLIET**

EFFECTIVE OCTOBER 16, 2011

***metrarail.com***
***For the most up to date information***

***SCHEDULES***

***TICKET OPTIONS***

***FARES***

***GENERAL INFO***

Metra® *The way to really fly.*

## Joliet to Chicago – Monday through Friday

| ZONES | ♿ | STATIONS | 914 | 916 | 918 |
|---|---|---|---|---|---|
| | | | AM | AM | AM |
| H | ● | JOLIET LV: | 5:45 | 6:25 | 7:05 |
| G | ● | Lockport | 5:51 | 6:31 | 7:11 |
| E | ● | Lemont | 6:00 | 6:40 | 7:22 |
| D | ● | Willow Springs | 6:09 | 6:49 | 7:32 |
| C | ● | Summit | 6:17 | 6:57 | 7:41 |
| A | ● | CHICAGO (Union Station) AR: | 6:50 | 7:30 | 8:10 |

## Chicago to Joliet – Monday through Friday

| ZONES | ♿ | STATIONS | 917 | 919 | 921 |
|---|---|---|---|---|---|
| | | | PM | PM | PM |
| A | ● | CHICAGO (Union Station) LV: | 4:50 | 5:25 | 6:12 |
| C | ● | Summit | 5:15 | 5:50 | 6:37 |
| D | ● | Willow Springs | 5:23 | 5:58 | 6:45 |
| E | ● | Lemont | 5:33 | 6:08 | 6:55 |
| G | ● | Lockport | 5:43 | 6:18 | 7:05 |
| H | ● | JOLIET AR: | 5:55 | 6:30 | 7:17 |

● ACCESSIBLE STATION.

## STATION INFORMATION

| STATION | LOCATION | PHONE |
|---|---|---|
| Joliet | 4 North Michigan | (815) 723-2244 |
| Lockport | 13th St. & State St. | † |
| Lemont | 101 Main St. | † |
| Willow Springs | 87th St. & Archer Ave. | † |
| Summit | Center St. & Hanover Ave. | † |
| Chicago | 210 S. Canal St. | (312) 322-4269 |

† No agent at this station

## GENERAL INFORMATION

**All information in this timetable is subject to change without notice. Visit metrarail.com for updates, regulations and restrictions.** Metra is not responsible for lost articles, errors in timetables, or for inconvenience or damage resulting from missed stops, delayed, cancelled or missed trains, failure to make connections or shortages of equipment.

**Quiet Car® Program:** Quiet Cars are available on all weekday rush hour trains arriving downtown at or before 9 a.m. and departing downtown between 3:30 p.m. and 6:30 p.m. Quiet Cars are the second cars from both ends of the train with six or more cars. On trains of five cars or less, the Quiet Car is the second car from the engine. *(Quiet Car is a registered service mark of Amtrak.)*

## FARES EFFECTIVE FEBRUARY 1, 2015

**Column A lists fares to/from downtown Chicago.**

**Reduced Fares are available for Senior Citizens and Customers with Disabilities who have an RTA-issued Reduced Fare Permit. Reduced Fares are also available for Students and Children.**

| ZONE | STATION | TICKET CLASS | A | C | D | E | G |
|---|---|---|---|---|---|---|---|
| A | UNION STATION | ONE-WAY | $ 3.25 | | | | |
| | | 10-RIDE | 29.25 | | | | |
| | | MONTHLY | 92.75 | | | | |
| | | REDUCED ONE-WAY | 1.50 | | | | |
| | | REDUCED 10-RIDE | 13.50 | | | | |
| | | REDUCED MONTHLY | 52.50 | | | | |
| C | *Summit | ONE-WAY | 4.75 | $ 3.25 | | | |
| | | 10-RIDE | 42.75 | 29.25 | | | |
| | | MONTHLY | 135.50 | 92.75 | | | |
| | | REDUCED ONE-WAY | 2.25 | 1.50 | | | |
| | | REDUCED 10-RIDE | 20.25 | 13.50 | | | |
| | | REDUCED MONTHLY | 78.75 | 52.50 | | | |
| D | *Willow Springs | ONE-WAY | 5.50 | 3.50 | $ 3.25 | | |
| | | 10-RIDE | 49.50 | 31.50 | 29.25 | | |
| | | MONTHLY | 156.75 | 99.75 | 92.75 | | |
| | | REDUCED ONE-WAY | 2.75 | 1.75 | 1.50 | | |
| | | REDUCED 10-RIDE | 24.75 | 15.75 | 13.50 | | |
| | | REDUCED MONTHLY | 96.25 | 61.25 | 52.50 | | |
| E | *Lemont | ONE-WAY | 6.00 | 4.75 | 3.50 | $ 3.25 | |
| | | 10-RIDE | 54.00 | 42.75 | 31.50 | 29.25 | |
| | | MONTHLY | 171.00 | 135.50 | 99.75 | 92.75 | |
| | | REDUCED ONE-WAY | 3.00 | 2.25 | 1.75 | 1.50 | |
| | | REDUCED 10-RIDE | 27.00 | 20.25 | 15.75 | 13.50 | |
| | | REDUCED MONTHLY | 105.00 | 78.75 | 61.25 | 52.50 | |
| G | *Lockport | ONE-WAY | 7.00 | 6.00 | 5.50 | 4.75 | $ 3.25 |
| | | 10-RIDE | 63.00 | 54.00 | 49.50 | 42.75 | 29.25 |
| | | MONTHLY | 199.50 | 171.00 | 156.75 | 135.50 | 92.75 |
| | | REDUCED ONE-WAY | 3.50 | 3.00 | 2.75 | 2.25 | 1.50 |
| | | REDUCED 10-RIDE | 31.50 | 27.00 | 24.75 | 20.25 | 13.50 |
| | | REDUCED MONTHLY | 122.50 | 105.00 | 96.25 | 78.75 | 52.50 |
| H | JOLIET | ONE-WAY | 7.50 | 6.50 | 6.00 | 5.50 | 3.50 |
| | | 10-RIDE | 67.50 | 58.50 | 54.00 | 49.50 | 31.50 |
| | | MONTHLY | 213.75 | 185.25 | 171.00 | 156.75 | 99.75 |
| | | REDUCED ONE-WAY | 3.75 | 3.25 | 3.00 | 2.75 | 1.75 |
| | | REDUCED 10-RIDE | 33.75 | 29.25 | 27.00 | 24.75 | 15.75 |
| | | REDUCED MONTHLY | 131.25 | 113.75 | 105.00 | 96.25 | 61.25 |

**ZONES B AND F ARE NOT SHOWN. FARES ARE BASED ON TRAVEL THROUGH THIS ZONE.** *** NO TICKETS SOLD AT THESE STATIONS.**

A $5.00 penalty will be charged in addition to any incremental charges ($1.00 for the first zone and 50¢ for each additional zone, 50¢/25¢ for reduced fare) for travel beyond the zone limits of your ticket if you fail to notify the conductor. A $1.00 surcharge will be added to your fare for currency transactions involving $50.00 bills and larger.

**Note:** Only a one-way cash fare can be purchased on the train from the conductor. However, if an agent or ticket vending machine is available at the station where you boarded, **the conductor will charge an additional $3.00. The surcharge will increase to $5.00 when Metra fully implements the mobile ticketing app.**

## GENERAL INFORMATION CONTINUED

**Bicycles:** Small folding bicycles in protective covers are permitted on all trains.

**Baggage:** There is no checked baggage on Metra trains. Because of limited space, non-folding carriages or other large items cannot be carried. Baggage should not block aisles or other seats.

**Pets:** Only service animals assisting customers with disabilities are permitted on trains.

**Stop Overs / Transfers:** On board personnel must be notified before your ticket is punched.

**Lost Tickets / Refund Information:** No refund or replacement ticket will be issued for lost, destroyed or stolen tickets. For policy details on refunds visit **metrarail.com** or consult a ticket agent. You may also complete a refund form and mail it, along with your ticket to Metra Revenue Accounting Department 547 W. Jackson Blvd. Chicago, IL 60661. Monthly Pass refunds will be subject to a $5.00 handling fee.

## TICKET INFORMATION

**Monthly Pass —** Save over 30%. Good for unlimited travel between the fare zones indicated on the ticket during a calendar month. The Monthly Pass is valid until noon on the first business day of the following month. The pass is not transferable. Refunds are subject to a $5.00 handling fee.

**10-Ride Ticket —** Save 10%.Good for ten one-way trips between the fare zones indicated on the ticket. Valid for one year ticket can be shared by people riding together. Non-refundable.

**One-Way Ticket —** Good for one-way travel between the fare zones indicated on the ticket. Valid for 90 days from date of purchase. Non-refundable.

**Link-Up** — Monthly ticket holders can purchase a Link-Up for connecting travel on CTA and Pace buses. CTA usage is restricted to the 6:00 to 9:30 a.m. and 3:30 to 7:00 p.m. weekday rush hour periods.

**Pace PlusBus —** Good for unlimited travel on all Pace suburban buses during a calendar month. Must be purchased in conjunction with a Metra Monthly Pass.

**Regional Rail Program —** *(Not applicable on the South Shore Line)* A Monthly Pass, 10-Ride or One-Way ticket can be used for travel between same zones on any Metra line.

**Children's Weekday Fares —** Children 6 and under ride free when accompanied by a fare-paying adult (up to three children free per adult). Children 7-11 save approximately 50% on a One-Way ticket. Under no circumstance will children under seven years of age be permitted to travel alone.

**Student Fares** — Full time students enrolled in an accredited grade school or high school can purchase a reduced One-Way, 10-Ride or Monthly Pass. These tickets will be honored daily between the hours of 5:30 a.m. and 10:00 p.m.

When purchasing a ticket, students must present a Student ID Card or Letter of Certification. The Letter of Certification or Student ID must be displayed along with their ticket. Failure to do so will result in full fare payment. Student tickets are not transferable.

**Group Fares** — For prearranged groups consisting of 25-135 people call 312-322-6772 or visit metrarail.com for details.

**Senior Citizen/Disability Fares —** Senior citizens 65 or older, customers with disabilities, and Medicare cardholders who have an RTA-issued Reduced Fare Permit are eligible for a reduced fare ticket. If you are enrolled in the Benefit Access program and have an RTA-issued Ride Free Circuit Permit, you are eligible to ride free. If you are not in possession of a RTA Reduced Fare Card you must contact the RTA to apply at (312) 913-3110.

**U.S. Military Fares** — Military personnel who produce proper active duty identification are eligible for a reduced one-way and ten-ride fare.