



Recycle The Right Way! DO NOT PUT RECYCLABLES IN PLASTIC BAGS

If items are not listed in the **Recycle** section, the items should be disposed of as **Trash**







RECYCLE

	Glass Bottles and Glass Jars ONLY Glass Bottles and Glass Jars No Window Glass, Light Bulbs or Ceramics.		Metals All Aluminum Cans and Metal Food and Drink Containers. Rinse Food Waste Before Recycling		Plastic Containers #1 Beverage Bottles #2 Colored Plastic, Milk & Juices Cartons #3 Household Cleaning Supplies #4, #5 & #7 Baby Bottles & Sippy Cups #4, #5 & #7 Food or Beverage Containers All Containers Must Be Emptied and Washed.		Paper Products Newsprint Cardboard Gift Wrap Paper Junk Mail & Envelopes Office, Computer, and Notebook Paper
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RECYCLE

"When in Doubt, Throw it Out."

TRASH

	Ceramics Light Bulbs Plates Pots & Pans Window Glass		Clothing Carpet Clothes Hangers		Plastic Bags Bubble Wrap Compostable Bags Plastic Toys Plastic Wrap		Polystyrene #6 Plastic Cups Plastic Plates Plastic Utensils Styrofoam		Tissue & Toilet Paper Napkins Paper Towels Shredded Paper		Used Paper Products Paper Cups Paper Plates Pizza Boxes Waxed Paper
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TRASH

CONTAMINATED RECYCLING WILL BE DISPOSED OF AS TRASH

EXCAVATING-GRADING
TRUCKING
RECYCLING SERVICES
REFUSE COLLECTION
RUBBISH REMOVAL



1201 GREENWOOD AVENUE
P.O. BOX 428
MAYWOOD, ILLINOIS 60153
630-469-5005
Maywood: 708-344-5000
Fax: 708-344-4000

October 28, 2019

Greetings Willow Springs Resident,

Roy Strom Refuse Removal Service, Inc. was selected as the new waste, recycling and yard waste hauler effective December 1, 2019. Roy Strom is a local family owned waste hauler that has been providing collection services in the Chicago area since 1944. While the majority of services will remain the same please review the enclosed information to become familiar with the new program.

Roy Strom has completed a waste and recycling cart inventory of the sizes that each resident has at their home. If you would like to change the size of your container, please contact Roy Strom immediately. Roy Strom will deliver new carts to your home on the last collection day in November (November 25 on the south side and November 26 on the north side).

Upon delivery of your garbage carts, Roy Strom will include an informational pamphlet that will provide you with information regarding the new service.

If you would like to rent an additional waste or recycling cart please contact Roy Strom.

Yard Waste cart rental requests can be completed on our website under the Willow Springs section, click "Sign up for yard waste cart rental"

For more information regarding the new collection program, please review the included information, visit the village website or visit roystrom.com and checkout the Willow Springs page under the Residential Section.

We look forward to serving you.

Roy Strom Contact Information:

Phone: (708) 344-5000
Email: customersupport@roystrom.com
Website: roystrom.com

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Electronic Recycling Collection Program Summary

Roy Strom Refuse Removal Service will provide a curbside electronic recycling collection program to the residents of Willow Spring.

How It Works: Residents in need of curbside electronic recycling collection shall contact Roy Strom Refuse Removal Service at (708) 344-5000 to schedule a collection. Do not place electronic items at the curb until the day of your scheduled electronics day collection. Please have items out by 7:00AM on the day of your scheduled electronics collection day.

Schedule a Collection: Call Roy Strom Refuse Removal Service Inc. scheduling hours are Monday thru Friday 7:00AM to 4:30PM (708) 344-5000 or visit: roystrom.com/contact-us to complete a request

Collection Schedule: Collections will be scheduled once Roy Strom has ten residential customers with electronics available for pick-up. Roy Strom will contact you not less than three days prior to the scheduled collection day.

Items Accepted for Electronics Recycling: Televisions, printers, computers, computer monitors, laptops, gaming devices, fax machines, scanners, hard drives, radios, copy machines (under 50 lbs), cell phones, keyboards, extension cords, telephones, cameras, cables, household appliance, VCR, music players, microwaves, toasters, alarm clocks hair dryers, any other electronic items with a cord, household batteries. All items must be property owned by residents of the Village of Willow Springs.

Items Not Accepted for Electronics Recycling: Large appliances, vacuum cleaners, hazardous waste, chemical waste, light bulbs, CFL light bulbs, car batteries, batteries, gas powered engines, smoke detectors.

Effective December 1, 2019 Willow Springs Public Works drop off will no longer be accepting electronic items.

Village of Willow Springs Refuse, Recycling, Yard Waste Collection Program

HERE'S HOW IT WORKS

- **COLLECTION SERVICE:** On collection day refuse and recycling carts are to be set out by no later than 6 AM at a location that is visible and readily accessible to collection workers.
- **DAYS OF COLLECTION:** **Monday** – South of Des Plaines River **Tuesday** – North of Des Plaines River
- **REFUSE & RECYCLING CART INFORMATION:** Single family homes will receive a new waste and recycling cart. The standard size cart to be distributed to each single family home will be a 96 gallon waste cart and a 64 gallon recycling cart. Roy Strom has completed a review of each single family residential location and will provide the same size cart as the previously provided carts. Please contact Roy Strom if you would like to confirm your size cart.
- **REFUSE & RECYCLING COLLECTION INFORMATION:** Residents may set out unlimited household waste and unlimited household recycling each week on collection day. Residents are required to utilize the carts provided. Residents may also use their own containers no greater than 35 gallons and are not to exceed 45 pounds. If a resident would like to rent an additional waste or recycling cart please contact Roy Strom.
- **RECYCLABLES** may be placed in the provided recycling cart (commingled). Review the top of your recycling cart lid for a full list of accepted and unaccepted recyclable material or visit roystrom.com
- **YARD WASTE COLLECTION SERVICE:** Residents may set out yard waste (grass, leaves, shrubbery cuttings, brush material, branches, etc.) at the curb in **brown yard waste paper bags** designed for the collection of yard waste material. No personal containers allowed. Each bag is not to exceed 32 gallons in capacity or 50 pounds in weight. Branches/ brush may be set out in bundles. Individual branches are not to exceed 4 ft. in length or 4" in diameter and each bundle is not to exceed 50 pounds.
 - **Willow Springs branch, brush and leaf collection program will continue as previously performed by public works.**
 - Prepaid Village of Willow Springs Yard Waste Sticker must be affixed to each bag or bundle set out.
 - Yard Waste must be set out for collection no later than 6AM on your collection day
 - Yard Waste Collection runs April 1 – December 31
 - Yard Waste Stickers are available for purchase at Village Hall - \$2.50 per sticker
 - Holiday Greenery (Christmas trees, wreaths, etc.) will be collected the first two weeks of January
- **YARD WASTE CART RENTAL:** Residents may choose to subscribe to weekly collection utilizing a 96 gallon yard waste cart. Please visit roystrom.com and complete the form under the Willow Springs section of the website. Any yard waste outside the cart must have a yard waste sticker.
- **BULK ITEM COLLECTION:** Residents may set out one bulk item per week for collection. Items included in the collection program include furniture and household goods. Carpeting set out may not weigh more than 45 pounds; no greater than 4 feet in length and 2 feet in diameter and limited to four rolls per week. Home remodeling and home repair is also limited to 45 pounds per container and four containers per week.
- **OVERSIZED ITEM / OVERWEIGHT ITEM / APPLIANCES:** Items that require two or more people to lift will require a special pick up. Items include washer, dryer, sleeper sofa, refrigerator, piano, etc. To schedule a special pick up please contact Roy Strom.
- **ELECTRONIC WASTE COLLECTION:** Residents in need of electronic waste collection must contact Roy Strom to schedule a curbside pickup. Roy Strom will record your name and address and will contact you four days prior to the scheduled collection of you electronic waste collection. Collection is only available for e-waste generated by Village residents.
Effective December 1, 2019 Willow Springs Public Works drop off will no longer be accepting electronic items.
- **HOLIDAY COLLECTION SCHEDULE:** New Year's Day, Labor Day, Memorial Day, Thanksgiving Day, Independence Day, Christmas Day will be observed and will not have collection on these days. If the holiday falls on a Sunday, Monday, or Tuesday, collection will be delayed one day.



Roy Strom Refuse Removal Service, Inc.

Contact Information:

(708) 344 – 5000

customersupport@roystrom.com

www.roystrom.com