Village of Willow Springs



GENERAL GUIDELINES

All refuse and recycling must be placed at the curb or alley by 6:00 a.m. on your scheduled collection day. Flood Brothers cannot guarantee a specific collection time. Your collection day will remain the same, but the time of day your materials are collected may differ from your current Lakeshore Recycling collection time.

REFUSE

Flood Bros. Disposal Co. will provide each single-family with a 95-gallon refuse cart for weekly collection. Additional carts are available for rental to those residents that would be interested. Any refuse that cannot fit into the Flood Bros. issued cart must be placed in a bag or container not to exceed 35-gallons or 50lbs. Carts should be placed out curbside by 6am.

RECYCLING

Flood Bros. Disposal Co. will provide weekly collection to each single-family. We will provide 65-gallon recycling carts. Additional carts are available for rental to those residents that would be interested. Carts should be placed out curbside by 6am.

Flood Bros. will allow recycling materials to be co-mingled (i.e. plastic, glass, metal and paper products mixed together). There is no limit to the number of recycling bins or to the quantity of recyclables that a household may place at the curb for collection. Residents have the right to set out recycling bins which are clearly marked for recycling collection and do not exceed 35 gallons or 50lbs. Flood Bros. Disposal Co. will collect from all the recycling bins that have been placed at the curb for collection.

RECYCLING GUIDE



Fiber Materials

- Bond Paper (white/colored)
- Computer Paper
- Calculator Tape
- Envelopes
- Junk Mail
- Legal Pad Paper
- Letterhead
- Magazines
- Newspaper
- Cardboard

Co-Mingled Materials

(Clean & Dry)

- Aluminum Cans
- Steel Cans
- Plastic Soup Containers
- Bi-Metal Cans
- Plastic Water / Soda / Juice Bottles
- Liquid Detergent Bottles
- Microwave Trays
- Milk Jugs
- Plastics #1-5 & #7
- Glass
- Gable-Top Boxes (Milk & Juice)

WHEN IN DOUBT, LEAVE IT OUT!



Non-Recyclable Materials

- Food or Beverage Waste
- Candy & Snack Wrappers
- Non-Paper Packing Material
- Plastic Strapping
- Rubber Bands
- Stickers or Labels
- Plastic, Latex & Rubber Gloves
- K-Cups
- Plastic #6 (Polystyrene)
- Styrofoam
- Plastic Grocery Bags
- Paper Coffee Cups & Lids
- Tissue Products & Napkins
- Shrink Wrap & Food Packaging

Flood BROTHERS

OAKBROOK TERRACE, IL 60181-3718
www.floodbrothersdisposal.com

- Professional Waste Haulers
- Personalized Service
- Competitive Pricing

Family Owned & Operated

95 YEARS OF INDUSTRY EXCELLENCE FAMILY-OWNED 1922-2017

Flood BROTHERS

DISPOSAL/RECYCLING SERVICES

RESIDENTIAL GUIDE FOR WASTE & RECYCLING

Village of Willow Springs

We believe in smarter waste solutions and we are here to prove it with:

COMMITMENT

With a proven track record of more than 90 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we're a family-owned business that believes in honest hard work, a fair price and courteous staff that's accessible.

SERVICE

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for the best industry practices for residential to commercial collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

PROFESSIONALISM

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, work together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks, and believe keeping the Village of Willow Springs clean is a team effort.

FIVE GENERATIONS FLOOD BROTHERS

630.261.0400

residential@floodbrothersdisposal.com

YARD WASTE

Flood Bros. Disposal Co. will provide weekly collection of yard waste. All yard waste shall be placed in a plastic or metal container with a tight cover, or a biodegradable Kraft bag, of a size no larger than 35 gallons and not exceeding 50lbs with affixed yard waste sticker.

Flood Bros. Disposal Co. will provide yard waste collection from April 1st and ending December 31st on the same day as refuse and recycling collection each week.

There shall be no limit on the number of containers placed out for collection by a given household with affixed yard waste sticker per container. We will accept and collect all bundles of brush or limbs, providing the bundles do not exceed a weight of fifty (50) pounds per bundle, are not more than four (4) feet long, are not more than two (2) feet in diameter, do not contain limbs greater than three (3) inches in diameter and are tied with a material that is accepted at the compost site.

95-gallon carts are available for rental for those residents that would be interested. Monthly rental rate would apply.

BULK ITEM PICKUP

As part of your regularly scheduled refuse service, Flood Brothers will collect one bulk item per week at no additional charge on your refuse collection day examples of bulk items include: Mattresses and box springs, small tables and chairs, couches and other small household furniture. For bulk items weighing more than 50 pounds, please contact Flood Brothers at least 24 hours in advance to determine collection requirements and to schedule a pickup.

WHITE GOODS

Flood Bros. Disposal Co. will also provide collection services for one white good item (i.e. appliances) per week. Examples shall include refrigerators, dish washers, water heaters, washers, dryers, etc. Appliances: refrigerator, freezer, air conditioner, dishwasher, hot water heater, etc. We ask that you remove the doors from any refrigerator and freezer.

After the items are collected, Freon is safely removed (if present) and appliances are recycled. Appliances must be empty. Residents will be asked to call our office 24 hours prior to collection to schedule the pickup.

CHRISTMAS TREE COLLECTION

Flood Brothers will collect Christmas trees during the first two weeks in January . Please remove all decorations, lights, ornaments, tinsel, stands and other materials before placing your tree out for collection.

HOUSEHOLD HAZORDOUS WASTE

Flood Bros. Disposal Co. would inform residents to reach out to our office when possible hazardous waste material may need to be disposed of. We will work with the residents to find the best solution for disposal with the assistance of Cook County Recycling programs.

CONSTRUCTION DEBRIS

Residents will have the ability to dispose of household do-it-yourself project waste . Additional charges may apply for debris. Residents will be asked to call our office 24 hours prior to collection to schedule the pickup. Flood Bros. has roll off dumpsters available for larger projects.

COLLECTION DAYS

All materials (refuse, recycling and yard waste) will be collected on the same day, once per week on Tuesday for the entire Village of Willow Springs .

OFFICE HOURS

Monday – Friday	**7:30am -5:30pm**
Saturday	**8:00am-12:00pm**

Flood Brothers offices are closed on the holidays listed in the Holiday Schedule.

HOLIDAY SCHEDULE

If a holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. The following is a list of observed holidays:

New Year's Day **Memorial Day** **Independence Day**
Labor Day **Thanksgiving Day** **Christmas Day**

ELECTRONICS RECYCLING

Flood Bros. Disposal Co. would inform residents to reach out to our office when possible electronic waste material may need to be disposed of. We will work with the residents to find the best solution for disposal with the assistance of Cook County Recycling programs.
E-Waste collection:

ACCEPTABLE ITEMS FOR CURBSIDE E-WASTE COLLECTION:

- Batteries
- Cable receivers
- Computer mice
- Computer monitors
- Desktop computers
- Digital cable box
- DVD players
- DVRs
- Fax machines
- Keyboards
- Laptop computers
- MP3 players
- Notebook computers
- Printers
- Recorders
- Satellite receivers
- Scanners
- Small-scale servers
- Televisions
- Video Consoles

The U.S Environment Protection Agency states electronic waste is now the fastest growing segment of our nation's waste. Electronic waste, from computers to TVs, contain toxic materials such as lead, chromium, cadmium, mercury, beryllium, nickel, zinc, and other potentially harmful chemicals. The EPA warns when electronics that contain these materials are not recycled or are not disposed of properly; the hazardous chemicals can contaminate the ground water and present additional environmental concerns.

STATE BAN

The State of Illinois electronic waste landfill ban is now a state law. Under this state law, electronic waste cannot be collected with household refuse/waste.



October 8, 2026

Dear Village of Willow Springs Resident,

Beginning **December 1, 2026, the Village of Willow Springs will transition to Flood Brothers Disposal as its new solid waste services provider**. The Village has awarded Flood Brothers the contract to provide refuse, recycling, and yard waste collection services similar to those currently provided by Lakeshore Recycling. The new contract will also provide residents with new refuse and recycling carts.

During the last two weeks of November, each single-family residential unit will receive one (1) 95-gallon refuse cart and one (1) 65-gallon recycling cart. **The collection schedule for refuse, recycling, and yard waste will now be Tuesday's for the entire village**.

Please refer to the collection booklet for guidelines on proper cart placement and collection procedures.

Flood Brothers offers additional carts to residents for a monthly rental fee. Residents who would like to request additional carts should contact Flood Brothers directly using the contact information provided below.

Flood Brothers will begin the transition during the last two weeks of November. During this time, residents may temporarily have carts from both companies at their homes. Lakeshore Recycling will begin removing its existing carts following the final scheduled collection dates of November 24 and November 30, 2026. The cart removal process may take several days to complete. Please leave your Lakeshore Recycling carts at your designated collection point until they have been removed.

The first collection dates with Flood Brothers Disposal will be Tuesday, December 1st, depending on your regularly scheduled service day.

If you have any questions regarding the transition, cart delivery, collection schedules, or additional services, please contact Flood Brothers Disposal directly at **(630) 261-0400** or ***residential@floodbrothersdisposal.com***.

Flood Brothers Disposal is pleased to partner with the Village of Willow Springs and looks forward to providing reliable, quality service to the Village and its residents. Thank you for your patience and cooperation throughout this transition.

Sincerely,

Flood Brothers Disposal Co. & Village of Willow Springs